



**Duramax**  
Heavy-Duty Power



## *Warranty Certificate*

The Duramax Power range of lithium LiFePo<sub>4</sub> batteries are covered by an Australian 5-year limited warranty against defects and failure. Duramax Power warranty is provided in addition to other rights and remedies held by a consumer at Law. The warranty is a return to base warranty and if found to be faulty, will be repaired or replaced during this period. Please make sure you fill out the after service support form under warranty Information page on the [www.duramaxpower.com.au](http://www.duramaxpower.com.au) web page. Warranty is also still covered by original receipt or proof that it was purchased from Duramax Power or it's authorized dealers. Duramax Power warrants that it's products will be free from defects in material and workmanship (subject to limits, and normal condition for up to 5 years (3 years then last 2 years pro rata fee of RRP).

The Duramax Power Lithium battery selected by the user must be of the correct size, design, and capacity for the intended application. Failure to do this will invalidate the warranty. The warranty shall be voided if the battery becomes unserviceable due to: fire, freezing, abuse, neglect, repair, alteration, batteries used in multi-configuration like series or above two in parallel or modification or any act of God. Installation of the batteries must be performed by suitably qualified technicians and in accordance with proven acceptable practices or the warranty will be voided. Approval must be sought before placing the battery in a commercial or industrial application or the warranty will be invalid.

In the case of returned product the batteries must be packed with sufficient padding and in the appropriate cartons to eliminate the risk of damage in transit. Cost of travel, installation, transportation shall be borne by the purchaser. Duramax Power does not warrant the battery for use in any residential system sold with the intent or purpose of a "Tariff Adjustment Program" of any type. The warranty does not cover a battery reaching its normal end of life which may occur prior to the warranty period. Depending on the application a battery can reach its normal end of life before the end of the warranty period. A battery can deliver only a fixed number of usable cycles / amp-hours over its lifetime and is considered to have reached its normal end of life if the application uses up all of these cycles / amp-hours, regardless of the time the battery has been in service. Duramax Power reserves the right to deny a warranty claim if it determines the battery to be at its normal end of life, even if the claim is lodged within the applicable warranty period.

Batteries replaced under the warranty provisions will carry only the remainder of the original Applicable Warranty Period. The battery is not designed or warranted in the following areas: The Battery is NOT to be used in any Aviation aircraft application. • The Battery is NOT to be used in any lifesaving applications • The battery has a self-discharge rate of 5% per month @ 25°C. . It is the responsibility of the end user to maintain the battery in a charged state. The battery should not be left for more than 30 days without checking its charge state. The battery MUST be installed in an upright position. Installing it upside down or laid on its side will void warranty. • Overcharging, undercharging, charging or installing in reverse polarity, improper maintenance, allowing the battery to be deeply discharged via an excessive load or mishandling of the battery such as but not limited to using the terminals for lifting or carrying the battery. • Charging sources that do not have programmable lithium profile configurations and charge voltage between 13.5V and 14.5V (no lower than 13.0V and no higher than 14.7V) will cause early failure of the battery. Use of such chargers with the battery will also void the battery's warranty. A unit may be replaced with a new or reconditioned unit of the same or comparable design.